



# July and the End of Quarter Two

## CELEBRATING 8 YEARS

On June 26th, TW Products celebrated our 8th anniversary. Our team enjoyed a celebratory luncheon on the 23rd and a paid holiday on the 26th to mark the occasion. Our eighth year has been a highly successful one, and we owe it to you! We are extremely grateful that customers such as you chose us for your needs in industrial-use forged steel products and hope to continue serving you for many years to come.

Here's to many more exciting and successful years!



## ENHANCING OUR INFRASTRUCTURE

For the past several months, TW Products has been paying special attention to infrastructure and company efficiency. These efforts continued in June with further renovation projects. The Jessup, MD office was repainted this past month. We have also revamped our office's visual presentation and layout to better synergize with our branding. This aims to promote a better experience for our team members and any visiting guests, and most crucially to prepare for the planned new additions to the TW Products team.

TW Products is in the process of hiring new team members and is also evaluating, adjusting, and reframing the roles of our current staff periodically. The primary goal of all of these changes is to serve our customers better. While some of the new hires will be operating behind the scenes, we are also planning on adding members to our customer service team. Customers will be informed of any changes that would affect them directly. Our customer service reps are still ready to assist you at [customerservice@twprod.com](mailto:customerservice@twprod.com) if you have any questions or concerns about orders or would like more general company information.



## TW PRODUCTS PREPARES FOR TOWXPO



TW Products attends numerous trade shows a year to maintain and grow its market presence and establish new contacts. We are excited to once again exhibit at American Towman's TowXpo. This year's convention, which takes place July 13-15 in the Dallas/Fort Worth, TX area, has over a hundred exhibitors. As outlined on the official convention website:

"TowXpo is an industry-wide event where towing and recovery professionals get to meet and talk with major manufacturers of wreckers, carriers, trailers, truck chassis and offers all the tools and equipment towers need to be successful."

TW Products proudly counts among its product line several high-quality hooks, chains, and other forged rigging items that have utility in towing processes. Conventions like TowXpo allow many industry professionals to meet some of our team as well as the chance to see samples of our product in person. If you are a current or prospective customer who is also planning to be in attendance at TowXpo, be sure to stop by our table at Booth #500.