



Highlights & Updates

We've been working hard behind the scenes to improve your experience with us, and we're excited to share these important updates.

G100 Rebate Program

Save 5% in Qualifying Orders!

From now **through October 18th**, you can earn 5% cash back on qualifying G100 Product orders over \$2,000.

Here's How it Works:

- **Place your order** for any eligible G100 items (**excludes custom/sale items**)
- **Email a copy of your paid invoice** to rebates@twprod.com with subject line:

"G100 Rebate [Your Company Name]"

- **Get your 5% rebate** via check, transfer, or credit-processed within 15 business days.

Terms & Conditions:

- Must submit within **30 days** of invoice.
- Limit **one** rebate per customer
- Max rebate: \$5,000/order.

Exclusions: Freight charges, taxes, and prior purchases **excluded**.

Visit <https://www.twprod.com/faq> or call 410.824.8377 for more details.

Now Available: G100 Catalog - Hard Copies

Printed copies of our new G100 catalog are now ready for distribution. Contact us today to request yours.

NEW! Warranty Tag System

We've introduced a new **permanent warranty tag** for all TW assemblies. Each tag features a **unique QR code** to make warranty validation and service requests quick and easy.

What You Should Know:

- Every assembly made by TW Products now includes a **serial number and QR code tag**.
- Our warranty covers defects in material or workmanship for **one year from the date of manufacture**.

Contact info@twprod.com for questions.

Thank You for Your Continued Support!