

# TW Products NEWSLETTER



**01st September, 2024**

This past month, we were engaged in a series of client-based activities. Notably, we hosted a client from New York at our showroom and office in Jessup, Maryland. Focusing on the retail market, this client is keen on establishing a more personalized relationship to optimize its current supply chain activities.



Leveraging our vertically integrated supply chain, we will be delivering goods DDP to their designated warehouse in New York and other states, thereby reducing their total system-wide cost. This achievement is a testament to our commitment to helping our clients stay competitive in the 21st-century market.

In August, we made some internal shifts: Braden, a senior customer service representative, transitioned to a new department to align with his strengths and company needs. Braden shared, "To lead effectively, you must master both basic and complex tasks. This move helps me prepare for that." Management believes this transition will boost overall productivity, and we are excited to see its positive impact.



Finally, we are eagerly looking forward to MINEXPO INTERNATIONAL 2024 in September. If you visit, please stop by our booth at the West Hall, Las Vegas Convention Center, booth# 11179. We can not wait to see you all there!